

**Did you know...**

**Large Databases?**



AT&T has **11 exabytes** ( $10^7$  TB) of  
wireline, wireless, Internet data

That's

• **2+ trillion calls**

**= 1 million Libraries of Congress**

**In 2004**

**National Energy Research Scientific Computing  
Center (US)**

**2.8 petabytes**

**Google's BigTable (US)**

**1-2 petabytes**

**Wal-Mart (US)**

**500 TB**

**$10^7$  transactions / day**

**in 2004**

**World Data Center For Climate (D)**

**300 TB**

**Sprint (US)**

**2.85 trillion rows**

**ChoicePoint (US)**

**250 TB**

**Did you know...**

**Enterprise Database  
Growth?**



## OLTP Databases

**2X every 5 years**

**2 years (core databases only)**

## OLTP Workloads

**4X every 3 years**

## OLAP Databases

**3X every 3 years**

## OLAP Workloads

**2X every 3 years**

**Did you know...**

**Our Digital World?**





The Internet has ...

**1/2 billion** hosts (IP addresses)

**1.17 billion** users

or **17.8%** of the world's population

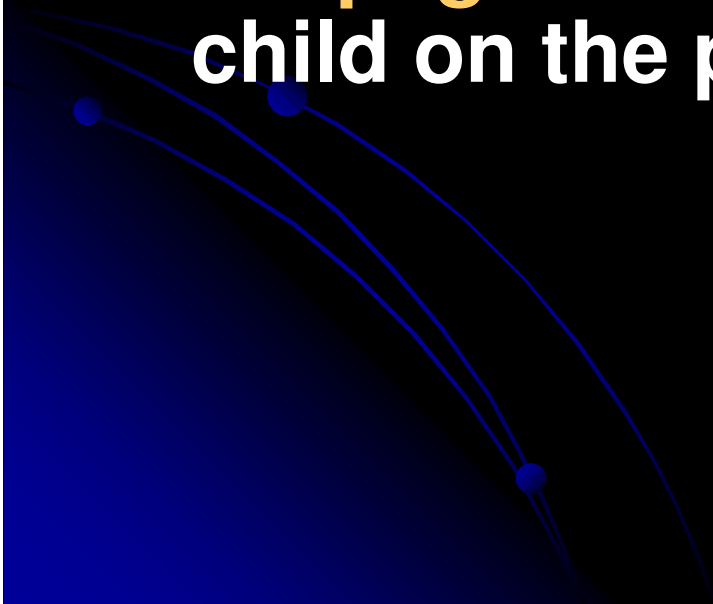


The Web has ...

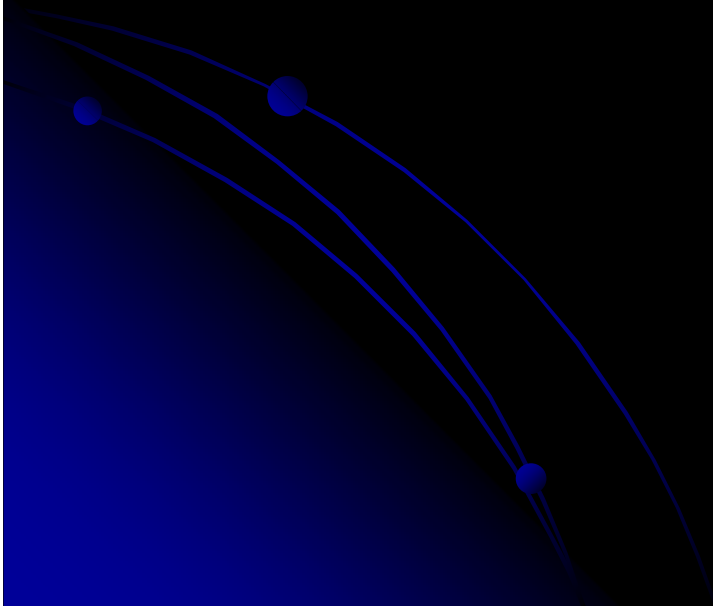
**109 million** distinct web sites

**29.7 billion** web pages

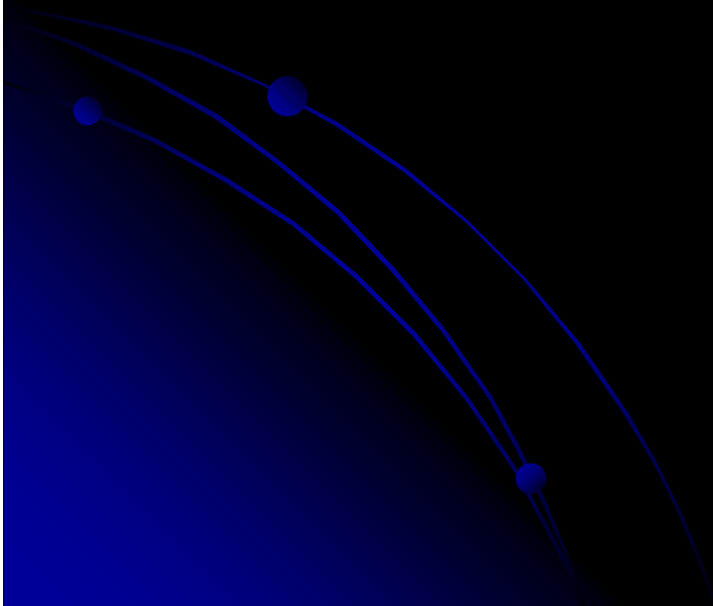
**~5 pages** for every man, woman, and child on the planet



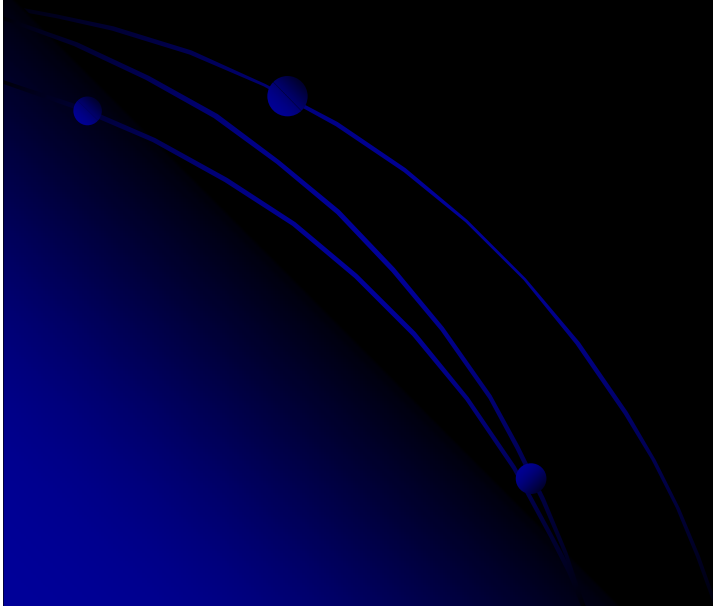
**7.2 billion** Web searches/month  
(**3.9 billion** by Google) far exceed  
the world population



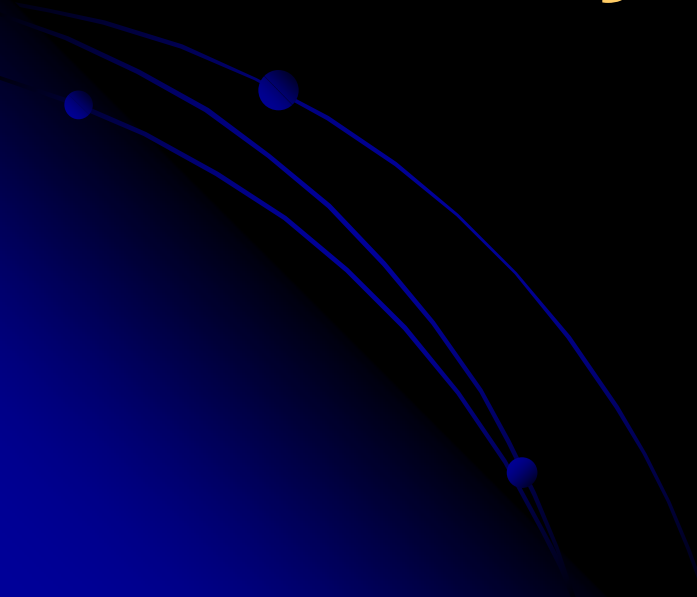
**161 exabytes** ( $10^8$  TB) of  
information was created or  
replicated worldwide in 2006.



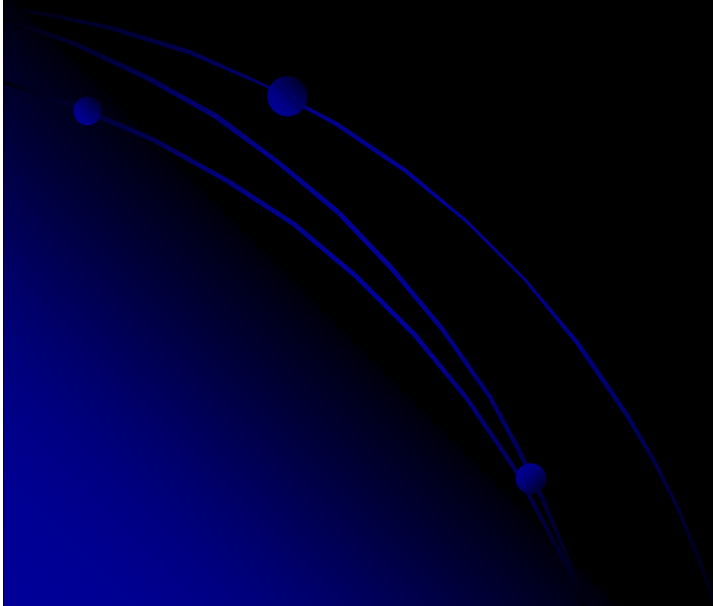
That's more than in the  
previous **5,000 years.**



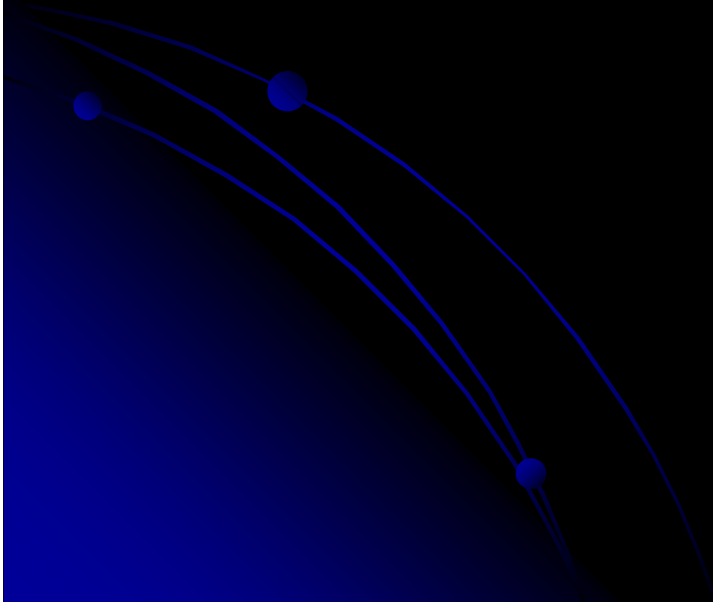
**IDC estimates**  
**6X growth** by 2010 to  
**988 exabytes** (a zetabyte) / year



**New technical information  
doubles every 2 years.**



... **every 72 hours**  
**by 2010.**



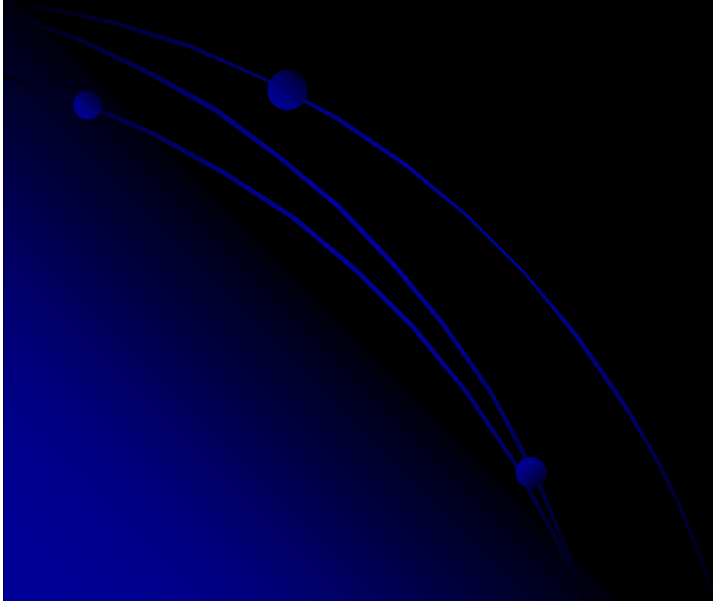


**Did you know...**

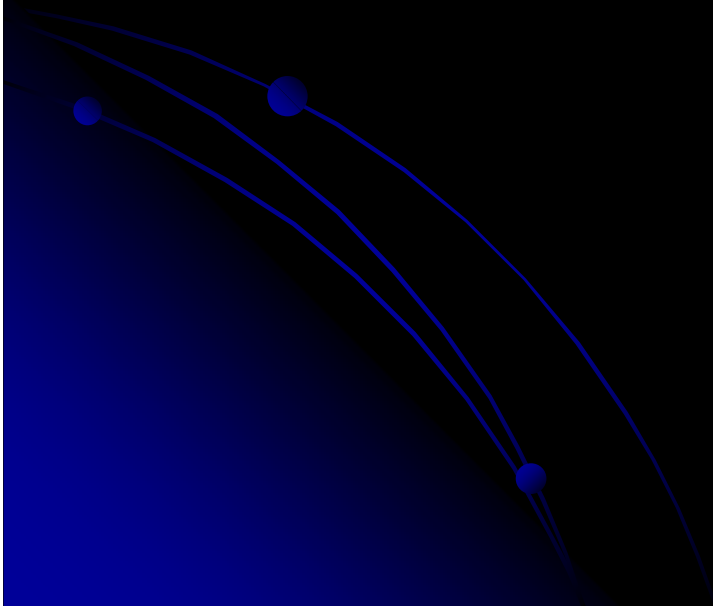
**the largest source of data?**

Decorative graphic in the bottom left corner consisting of three curved blue lines and three blue dots.

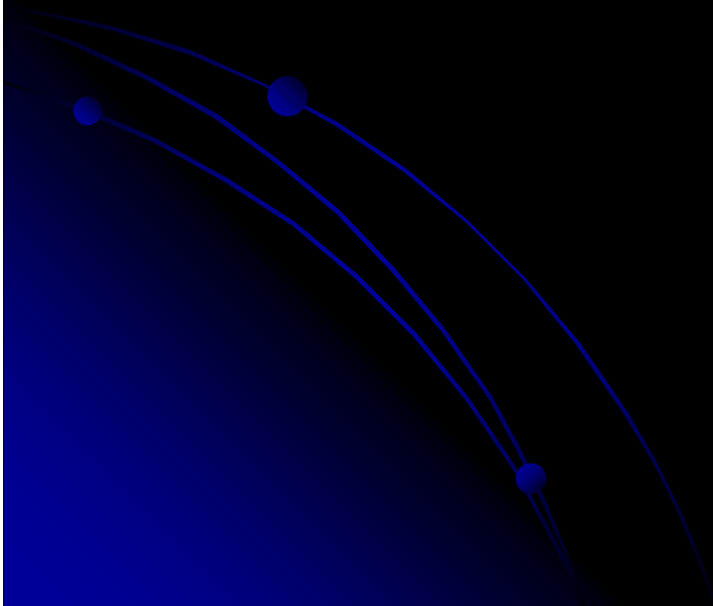
# User Generated Content [UGC]



With **185+ million** registered  
users (April 2007) MySpace ...



would be the **6<sup>th</sup> largest** country  
(between Brasil and Pakistan).



**The average MySpace  
page is visited  
30 times a day, to access ...**



## Images

**1+ billion**

**Millions uploaded / day**

**150,000 requests / second**

## Songs

**25 million**

**250,000 concurrent streams**

## Videos

**60 TB**

**60,000 uploaded / day**

**15,000 concurrent streams**

## Servers

**6,000 web**

**650 ad**

**250 database**

Facebook has ...

**1.8 billion** photos

**31 million** active users

**$10^5$**  new users / day

**1,800** applications

# YouTube Videos

**1.7 billion** served / month

**1 million** streams / day

**= 75 billion** e-mails



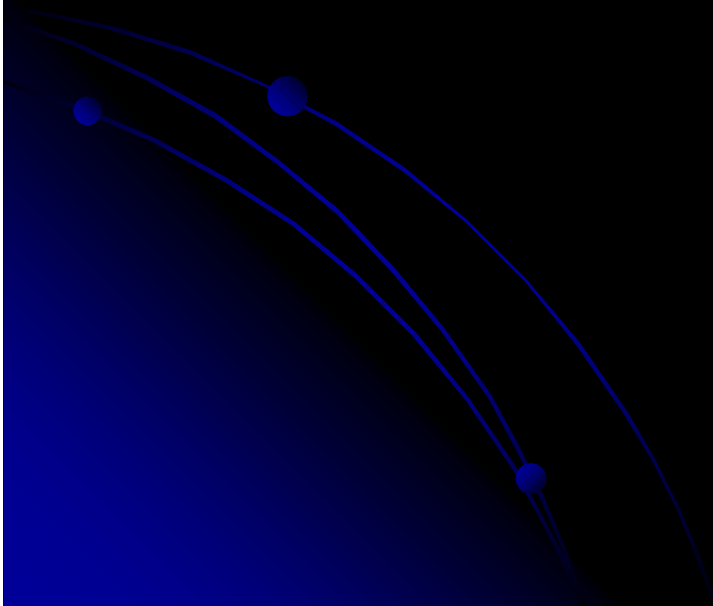


**Did you know...**

**devices that produce UGC?**



**The world's 4+ billion devices**  
**- cameras, phones, PCs, CCTVs, -**  
**will increase 50% by 2010.**

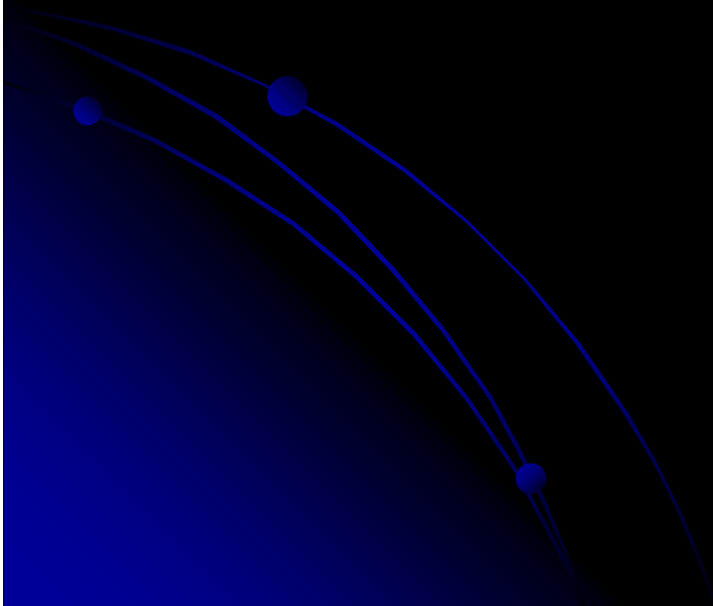


**Did you know...**

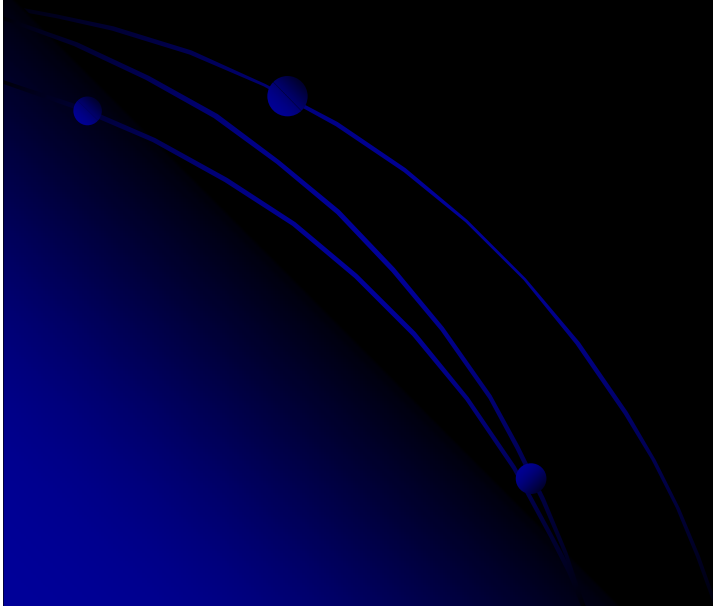
**Internet traffic?**

A decorative graphic in the bottom-left corner of the slide. It consists of three curved blue lines that sweep upwards and to the right. Three small blue circular dots are placed along these lines, one on each line, positioned roughly in the middle of the curve.

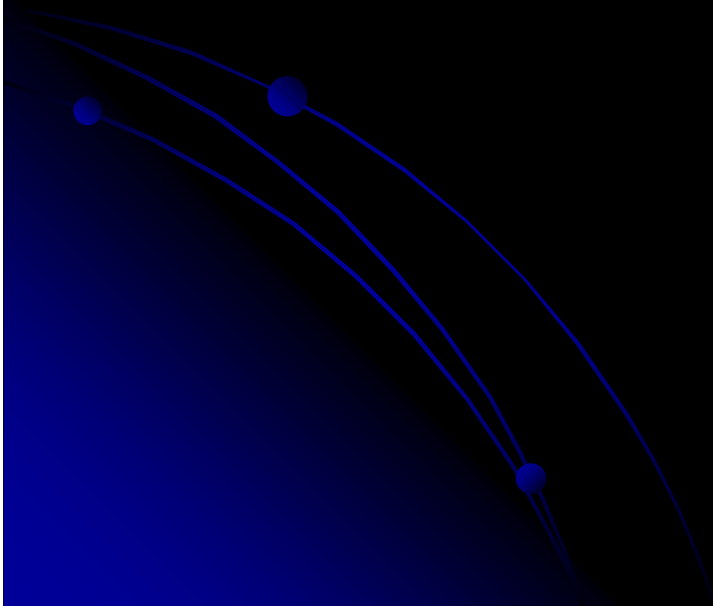
# Third-generation **fiber optics**



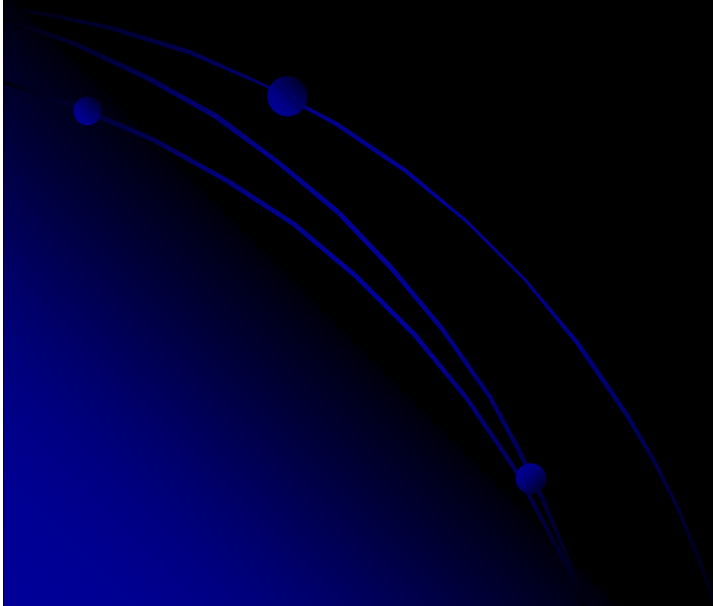
... transmits **10 trillion**  
bits / second.



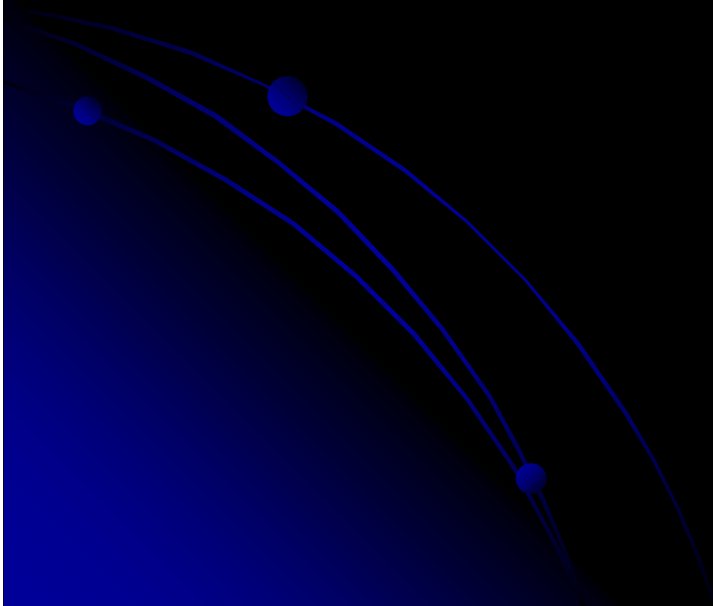
Equal to 1,900 CDs or  
**150 million** simultaneous phone  
calls every second.



... predicted to **triple**  
every 6 months  
for at least **20 years.**

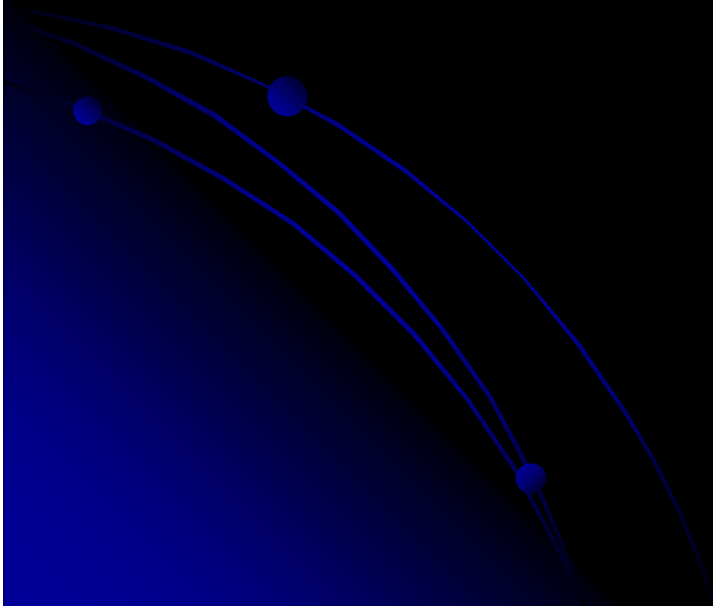


Cisco predicts that IP traffic will  
**quintuple** 2006 - 2011

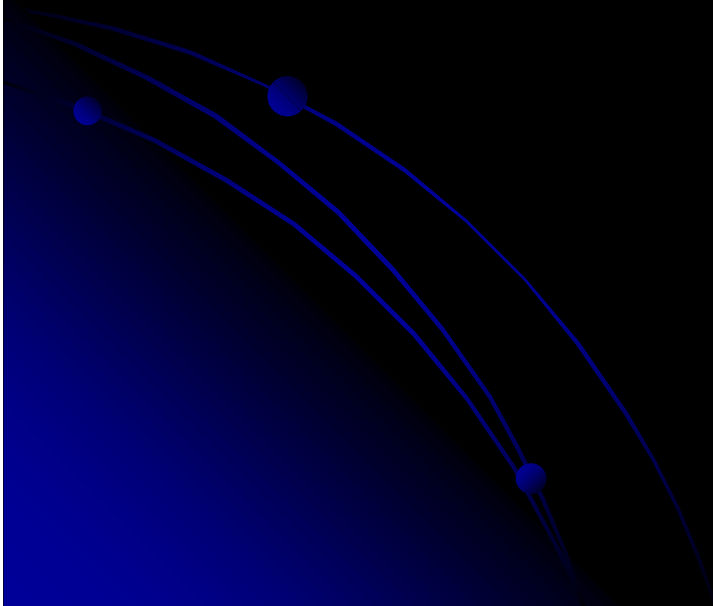




... to **11 exabytes/month.**



... and **consumer IP traffic** will  
**surpass business** in 2009.



**Did you know...**

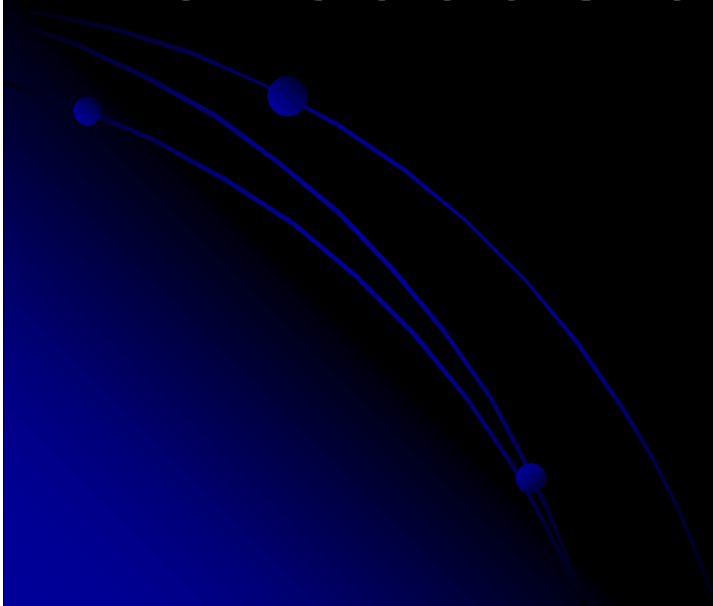
**Communications?**



**3+ billion** calls per day  
- wireline, wireless, and VoIP-  
are growing at **50% CAGR**

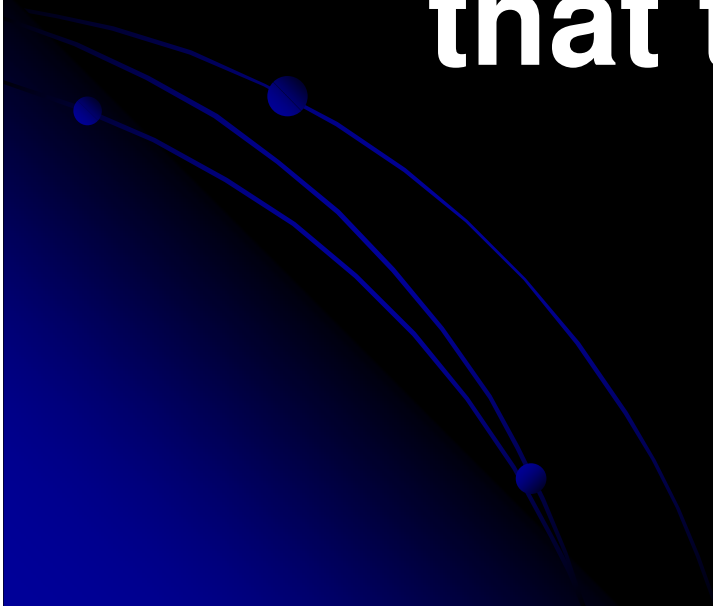


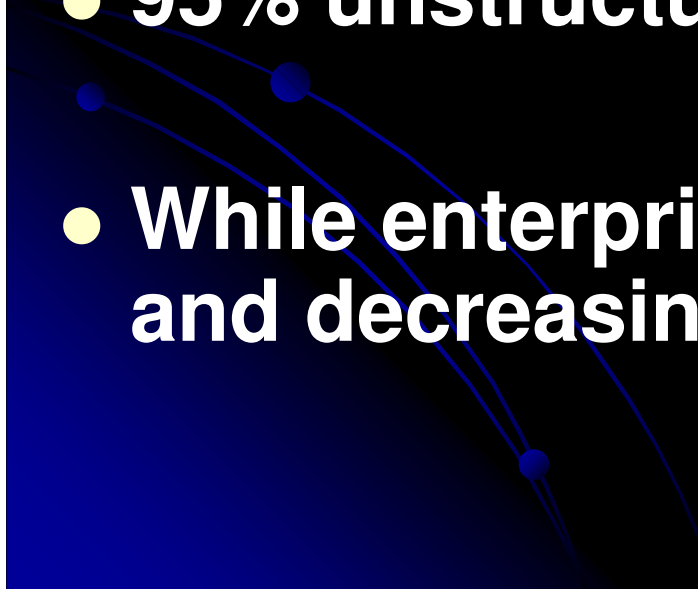
The number of **text messages**  
sent daily  
exceeds the world population



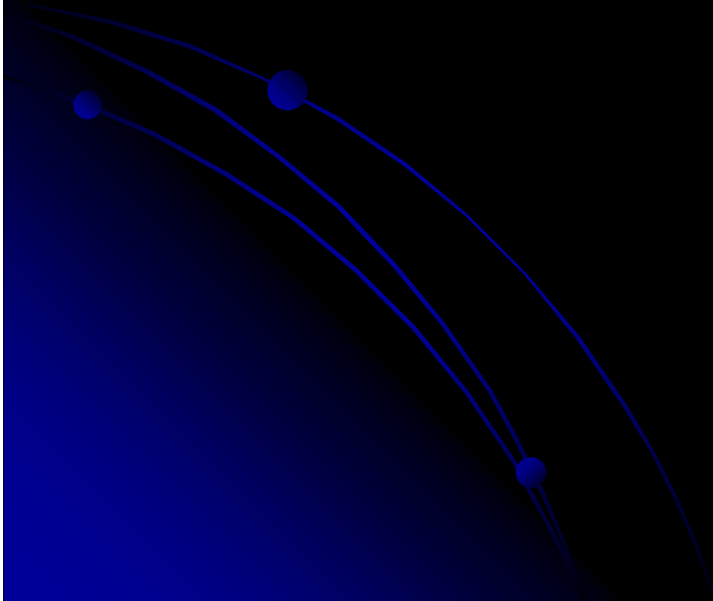
**Did you know...**

**that this data is ...**



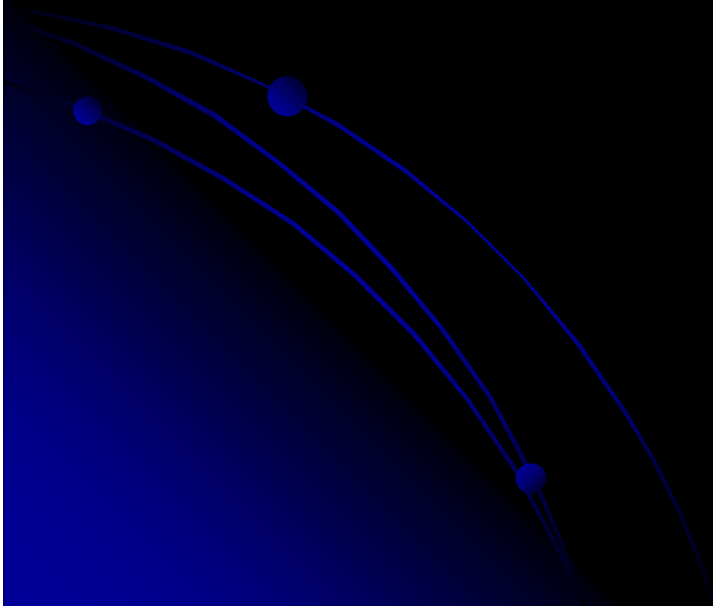
- **25% original; 75% replicated**
  - **25% from the workplace; 75% not**
  - **95% unstructured and growing**
  - **While enterprise data is 10-15% structured and decreasing**
- 

What does this  
all **mean**?



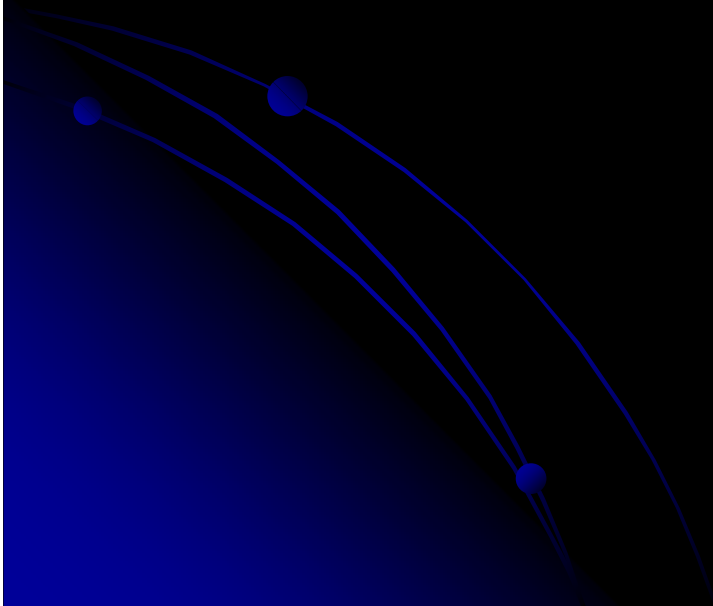


**Shift  
happens.**



**We are entering**

**...**



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# **Computer Science 2.0**

## **A New World of Data Management**

**Dr. Michael L. Brodie**  
**Chief Scientist**



# Outline

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- ❑ **Databases - Bedrock of Modern Business**
- ❑ **Computer Science 2.0**
- ❑ **A New World of Data Management**
- ❑ **Semantic Technologies in CS 2.0**
- ❑ **Conclusion**



# Databases: Bedrock of Modern Business

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- **Robust, prototypically successful software market**
  - US\$15 billion /year
  - Continued growth despite growing gap: 10% @ 2X vs. 6X
  
- **Databases in Large Enterprises (Fortune 50) & Ecosystems**
  - Online data: petabyte - exabyte
  - Systems: 5,000 - 10,000; 10% mission critical
  - Databases: 3 - 5 landscapes / system
  - Overlaps: M&A, re-organization, ...
  - DBMSs: 3 major; 20+ other
  - DBAs: 1,500+
  - Database lesson: minor DBA errors cost ... plenty

# Fundamental Logical Requirements

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## □ Communications Ecosystem

- Marketing
- Ordering
- Provisioning
- Network operations
- Billing
- Care
- Infrastructure

## □ History

- In the beginning: stand-alone functions & product lines
- 1980s: manual linkage
- 1990s: long-distance & local, wireline & wireless, Internet, ...
- 2000s: business processes; Web - customer portals

## □ Logical Requirements

- Massive Integration across the ecosystem: processes, applications, databases
- Complex processing
  - Precise - finance, billing, operations, ...
  - Approximate - trend analysis, BI, What if, ...

# Database Challenges

---

## □ Barriers

- ... complexity
- ... cost
- ... architectural
- ... operational (QoS)

## □ Operational Requirements

- Agility
- Self-management
- Cost

# Computer Science 2.0 Requirements

## Physical

- ❑ Massive scale, growth, & complexity
  - Data
  - Update
  - Analysis
- ❑ Application specific processing
  - Protein folding, time series, stock trading, social computing, ...
- ❑ Stringent operational requirements
  - Periodically disconnected
  - Fast recovery / failover
  - Security
  - Etc.
- ❑ Distributed across
  - Data stores
  - Platforms: Internet / wireline / wireless / devices
  - An enterprise ecosystem
  - Web
- ❑ Unstructured 95%
- ❑ Replicated 75%
- ❑ Heterogeneous
- ❑ Meta-data

## Logical

- ❑ Ecosystem (Integration)
  - Processes
  - Applications
  - Databases
- ❑ Complex Processing
  - Queries, transactions, processes, and analysis business
  - Precise and approximate

## Operational

- ❑ Agility
- ❑ Self-management
- ❑ Cost



# ... in a Nutshell

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- Scale
- Growth
- Diversity
- Trust

# First Wave CS 2.0 Data Stores

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## Alternative RDBMSs

- ❑ Parallel processing appliances
  - Netezza
  - ParAccel
  - SAP BI Accelerator
  - Greenplumb
  - DATAlegro
- ❑ Stream processing
  - StreamBase
- ❑ XML
  - Tamino
  - X-Hive
  - TigerLogic
- ❑ OLAP Column Stores
  - Vertica
  - Sybase IQ Analytic Server
  - SAND Technology
  - ParAccel
  - MySQL

## Web-Scale Physical Stores

- ❑ Google's BigTable - analytical workloads
- ❑ Yahoo!'s PNUTS - transactional workloads
- ❑ Yahoo!'s UDS, UPES, YDHT - Web Apps
- ❑ OceanStore: global store on unreliable servers
- ❑ Triple stores
  - Garlik: Person information on British citizens
  - YARS: web search & inference
  - Vertica: web search & inference
  - RDFLib: meta-data store
  - RDF: meta-data store
  - SIMILIE
  - Piggy Bank / Semantic Bank
- ❑ User Generated Content stores
  - YouTube.com: videos
  - Joost: Internet-based TV
  - Flickr: photos
  - MySpace: social networking
  - Smugmug: photos
  - SecondLife: social networking
- ❑ Peer-to-Peer Data Stores: support P2P
- ❑ GRID: Scientific Data Services OGSA-DAI

# First Wave CS 2.0 Targets

## Physical

- ❑ Massive Scale, growth, & complexity
  - Data
  - Update
  - Analysis
- ❑ Application specific processing
  - Protein folding, time series, stock trading, social computing, ...
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- ❑ Ecosystem (Integration)
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  - Applications
  - Databases
- ❑ Complex Processing
  - Queries, transactions, processes, and analysis business
  - Precise and approximate

## Operational

- ❑ Agility
- ❑ Self-management
- ❑ Cost

---

# **Computer Science 2.0**

**End of the Computing Era**

# Imagine a World in Which ...

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# The Problem Solving Era

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*Computer science in the 20<sup>th</sup> century was about perfect solutions in closed domains and applications. Computer science in the 21<sup>st</sup> century will be about approximate solutions and frameworks that capture the relationships of partial solutions and requirements ...* Dieter Fensel, IEEE Intelligent Systems, November/December 2007.

*The old computing is about what computers could do; The new computing is about what people can do...* Ben Shneiderman, Leonardo's Laptop: Human Needs and the New Computing Technologies, MIT Press, 2002

## Problem Solving Worlds

### ❑ Services Science (IBM)

### ❑ Immersive, Interactive Worlds

- Information / High Performance Workplace
- ERP
- MathWorks
- Second Life / Social Networking
- Warcraft
- Arden
- Google Earth

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# **In Computer Science 2.0**

**Plumbing should  
... disappear  
and  
manage itself**

# Cloud Computing

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# Computer Science 2.0 Plumbing

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## Agility

- ❑ **Service-Oriented Business Platforms (Cloud)**
  - **Business Models: services science**
  - **Process Models: business processes**
  
- ❑ **Service-Oriented Software Platforms (Cloud)**
  - **Computational Model: remote invocation**
  - **Application Model: composite applications**
  - **Service-Life-Cycle: service composition and re-use**
  - **Development: independent and collaborative (pub / sub)**
  - **Data Model: (composite) data services**
  
- ❑ **Service-Oriented Hardware Platforms (Cloud)**
  - **Hardware elements: devices, networks, CPUs, blades, ...**
  - **Virtual platforms: virtualization, P2P, GRID, SANS, ...**
    - **Lateral and horizontal scaling**

# Problem Solving in the Clouds

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## □ Many moving parts

- Self-describing (meta-data)
- Self-managing

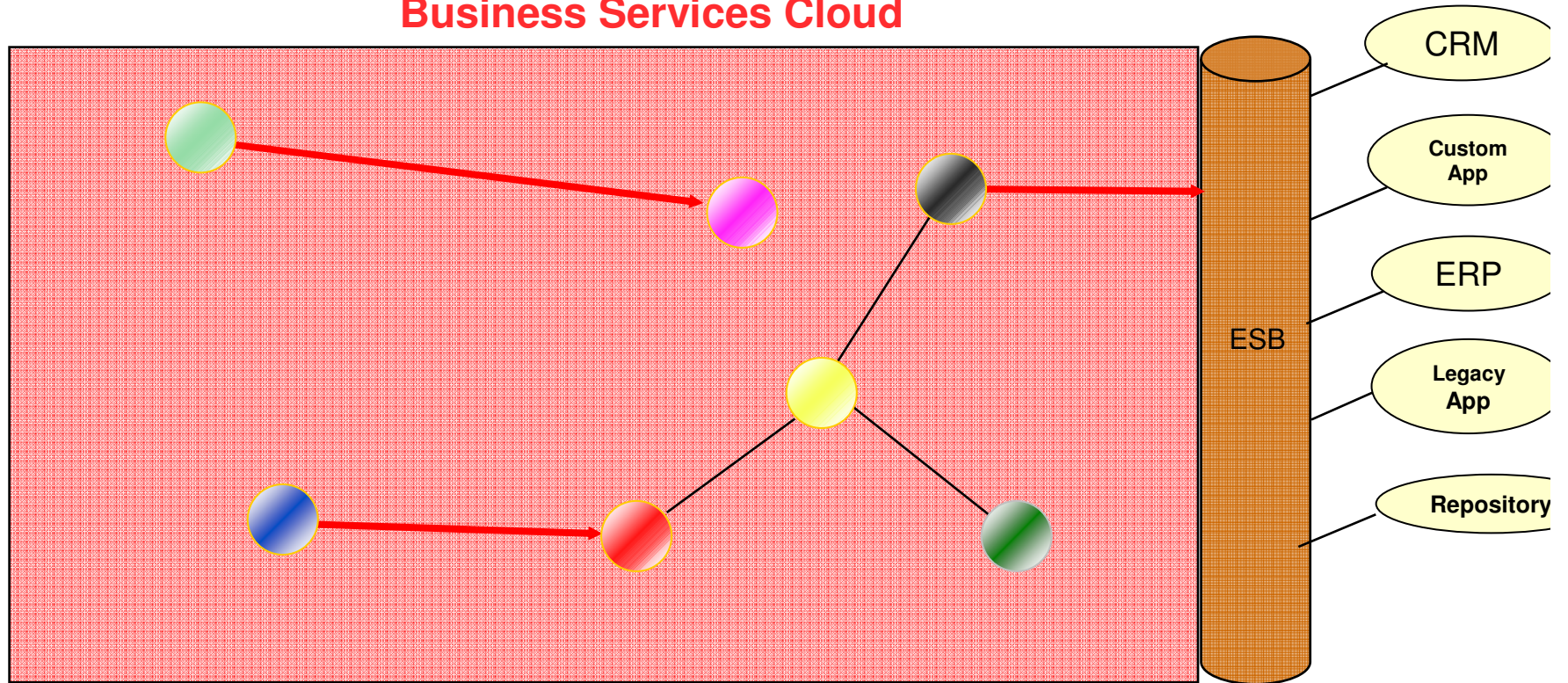
## □ X-Driven

- Policies
- Rules
- Meta-data
- Models
- Context, e.g., provenance

*Information that drives your business  
should drive your digital business*

# SOA Vision

## Business Services Cloud

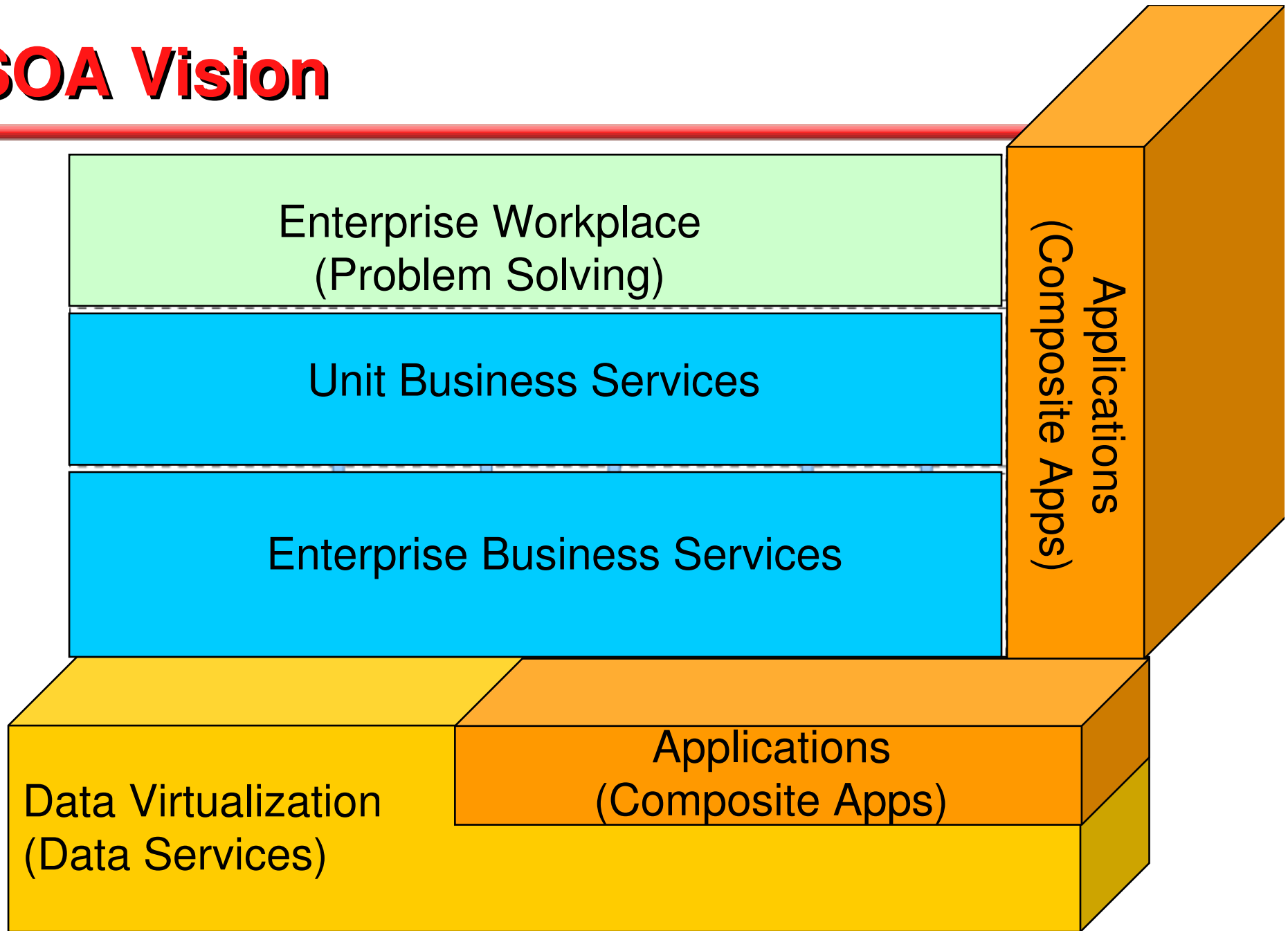


### □ Service Life Cycle

- Discover
- Match
- Select
- Negotiate
- Adapt
- Compose
- Invoke
- Mediate
- Monitor

# SOA Vision

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# SOA Reality

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## ❑ Vendors Committed

- SOA will underlie the Next Generation of Computing

## ❑ SOA Evolution

- Fundamentally new - misunderstood, complex, many moving parts
- 2003-2004: Enterprise class solutions claimed
- 2007: No complete SOA solutions
- Evolving
  - 2006: Registry & repositories - core of SOA - introduced
  - Framework, Methods, Best Practices, Standards, ...

## ❑ SOA Adoption Rates in Enterprises

- 60-75% using SOA in some form
- 20% selectively use SOA w/o strategy
- 20% enterprise SOA strategy

# IT Workbench: Verizon's SOA

- ❑ Developers Workbench
- ❑ SOA Execution Environment

ITWORKBENCH

[Call for Support](#)


HOME DEVELOPER'S PORTAL COMMUNITY SERVICES
SIGN IN CONTACT US FAQ Q&C Adv Search

Total transactions since ITW launch ▶ **5,498,022,627**


Welcome Guest

**What we do**

- ITW Features
- Standards
- Portal Tutorials
- Getting Started**
- Common Services



**The Runtime Monitor**  
Runtime monitor continues our delivery of enhanced monitoring and alerting functionality. The advanced heartbeat feature allows close monitoring of the health of each ITW Agent. [read more](#)



**Business oriented taxonomy**  
will provide a means of classifying Services for easy search by developers and managers wanting to reuse existing interfaces.

Runtime Monitoring	
Verizon Telco	Verizon Business
<input type="checkbox"/> NNOS CSG	<input type="checkbox"/> Proactive Notification
<input type="checkbox"/> ORDERING COM ORD SVC	<input type="checkbox"/> ETMS
<input type="checkbox"/> uCSR-Gateway	<input type="checkbox"/> Directory Assistance Web Service
<input type="checkbox"/> IKEY	<input type="checkbox"/> Financial Operations Web Services
<input type="checkbox"/> NSE	<input type="checkbox"/> TCOMS
<input type="checkbox"/> COGW/PUB	<input type="checkbox"/> PROVE
<input type="checkbox"/> SSP BUS/DATA SERVICE	<input type="checkbox"/> USPS
<input type="checkbox"/> UCSR	<input type="checkbox"/> EDS
<input type="checkbox"/> Care Billing Gateway	<input type="checkbox"/> ESGPortal
<input type="checkbox"/> Care Billing Gateway	<input type="checkbox"/> EDX

VzTelco Top Five	External Services Transactions	334,318
Published services	Subscriptions	Transactions
ISPGWWebService	3	42,193
GetCSR	6	33,784
TPV Internet Service	3	17,667
Realtime Batch	3	832
AsrRequestService	1	611
Subscriber Names	Subscribed Services	Transactions
ELKISPGW	ISPGWWebService	39,533
Kipany	GetCSR	9,608
Technion	GetCSR	7,697
NOVO1	GetCSR	7,664
ACS	TPV Internet Service	7,278

**ITWorkbench Initiatives**

**Five step zero integration**

**ITWorkbench framework**


**SOA 2006 Roadmap**

**What's New**

- Delivering Business Value from SOA - Michael Brodie
- CIO Magazine Editorial: Integrations New Strategy(Sept 15)
- COMPUTERWORLD Report: Hammering Out Web Services(April 18)
- COMPUTERWORLD Article: IT Workbench in Action(April 18)
- Awards Program Launched
- Featured on IT Central
- WS Architecture Council
- New Bundled Agent
- External Gateway Coming
- BEA eWorld 2003 conference
- ITW and Common Services Survey
- Agent Load Test results.
- Improving Performance

A common framework provides interoperability by using standard data formats and protocols.

Our 2006 plan include extensions to SOA Management and ESB integration. SOA enables implementation of business functionality as encapsulated Services that can be used and reused across the enterprise, regardless of the underlying messaging and networking technologies. That means enabling users to register and subscribe services that implement interfaces beyond Web Services. It also means that services published by one Verizon Strategic Business Unit (SBU) may provide functionality useful to other SBUs. This year we will "Enterprise Enable" ITW to allow ease of use for all Verizon business units.


2007

# SOA Scale

---

## Verizon ITW

- ❑ Published services
  - Total: ~1,000
    - Internal: 900+
    - B2B: 100+
  - Growth: 50+ / month
  
- ❑ Subscribers
  - Total: ~900
    - Internal: 825+
    - B2B: 70+
  - Growth: 35 / month
  
- ❑ Service calls/day
  - Total: ~22 million
    - Internal: 21 million
    - B2B: 1 million
  - Since inception: 5+ billion

## Gartner SOA Adoption Stage 4: Plateau

> 500

> 50

> 1 million

# SOA Challenges & Maturity

---

## □ Challenges

- Bigger Picture (CS 2.0)
- No “Architecture” in SOA
- No “integration solution”, yet every operation requires “integration”
- Governance
- Federation across heterogeneous SOA backplanes, e.g.,
  - Transparent development - What is composition (SCA)
  - Transparent QoS: performance, latency, and transaction
- Dynamic SOA

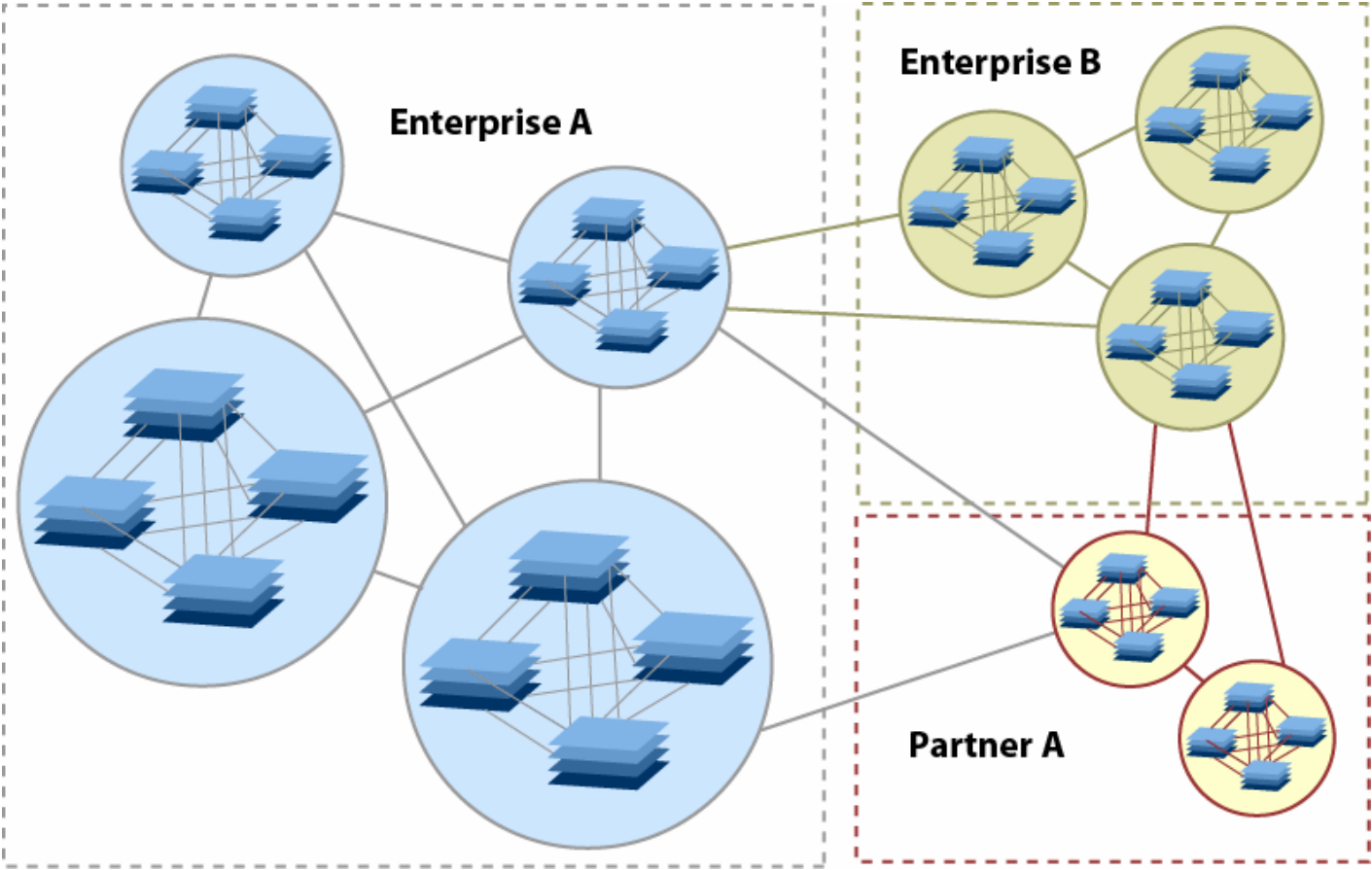
## □ Fundamentally new technologies take 20-30 years to mature

- Experiment: now
- A robust, scalable platform
  - COTS product ecosystems: 2010-2012
  - Enterprise ecosystems: 2012-2015
- Federated SOA: 2012+
  - Compose and execute a significant service-oriented application across an ecosystem transparently of multiple SOA backplanes including specifying and monitoring QoS
- Dynamic SOA: trivial (2010), moderate (2015), significant (?)



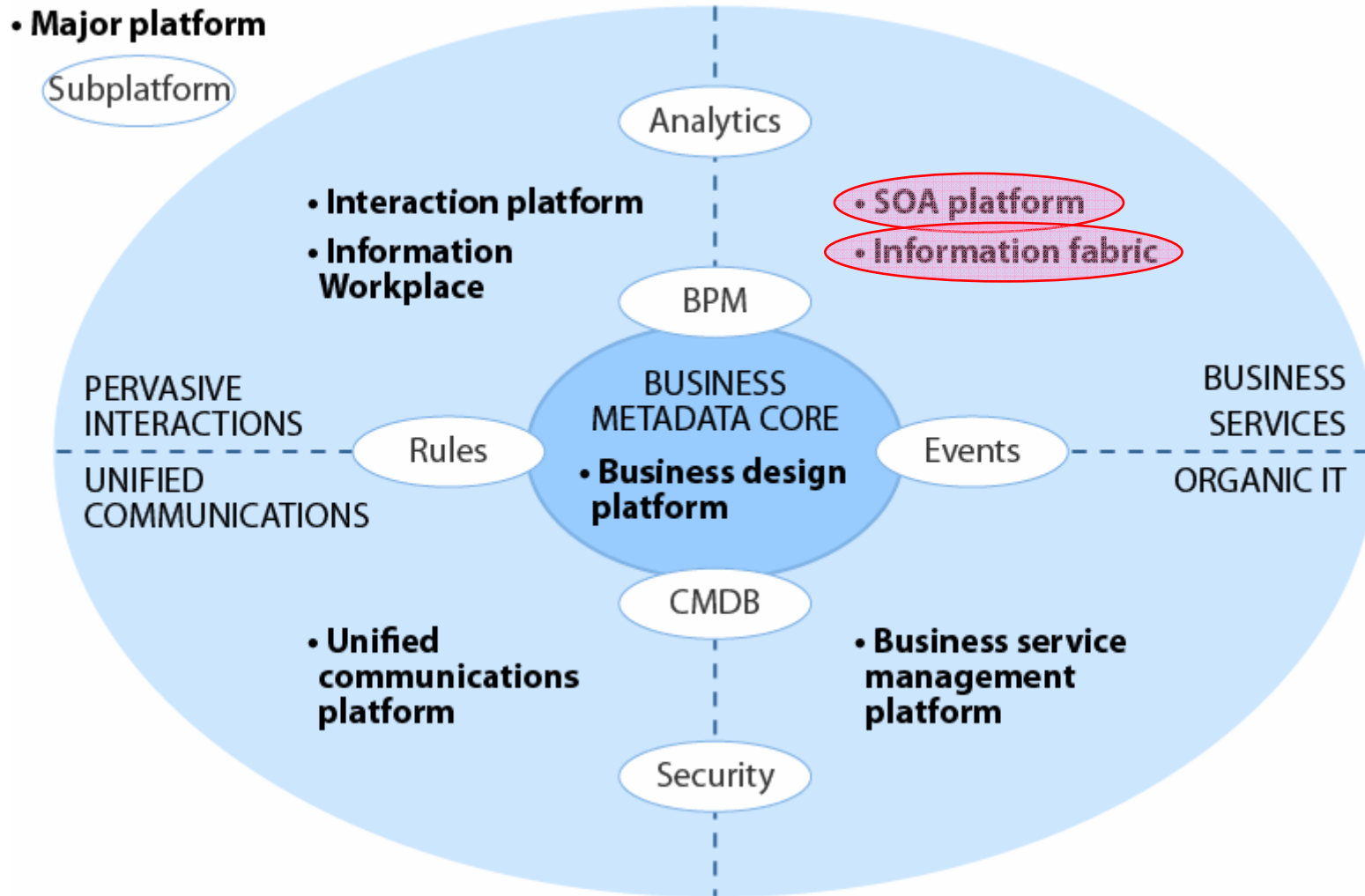


# Multiple-Fabric Integration



# Major Platforms Within The World Of Digital Business Architecture

## Forrester's Digital Business Architecture



# Digital Business Architecture

---

## □ Seven strategic platforms

- SOA platform
- Information fabric
- Interaction platform
- Information Workplace
- Unified communications platform
- Business service management platform
- Business design platform

## □ Six subplatforms

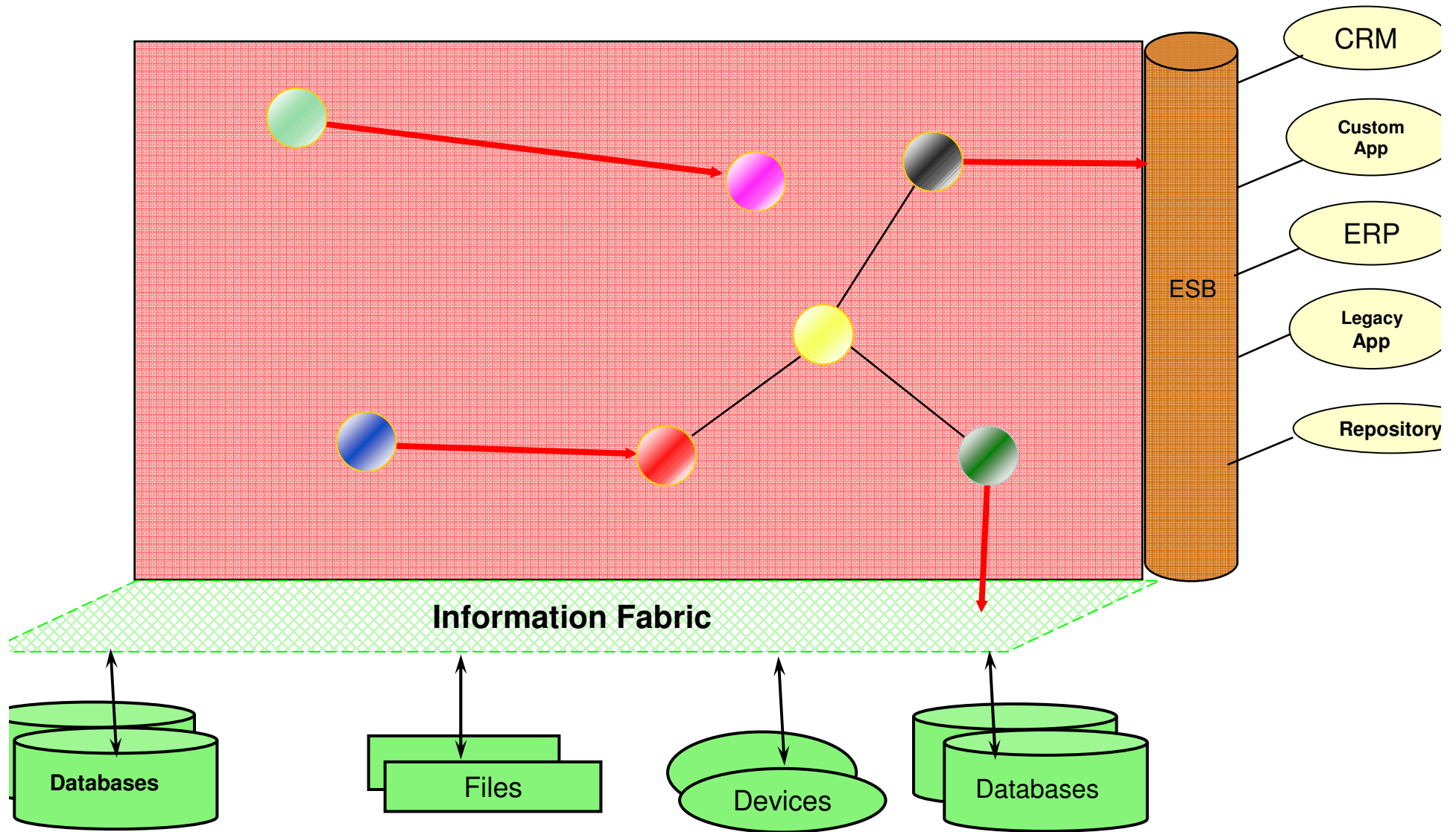
- Event management
- Business process management
- Business rules
- Analytics
- Configuration management
- Security

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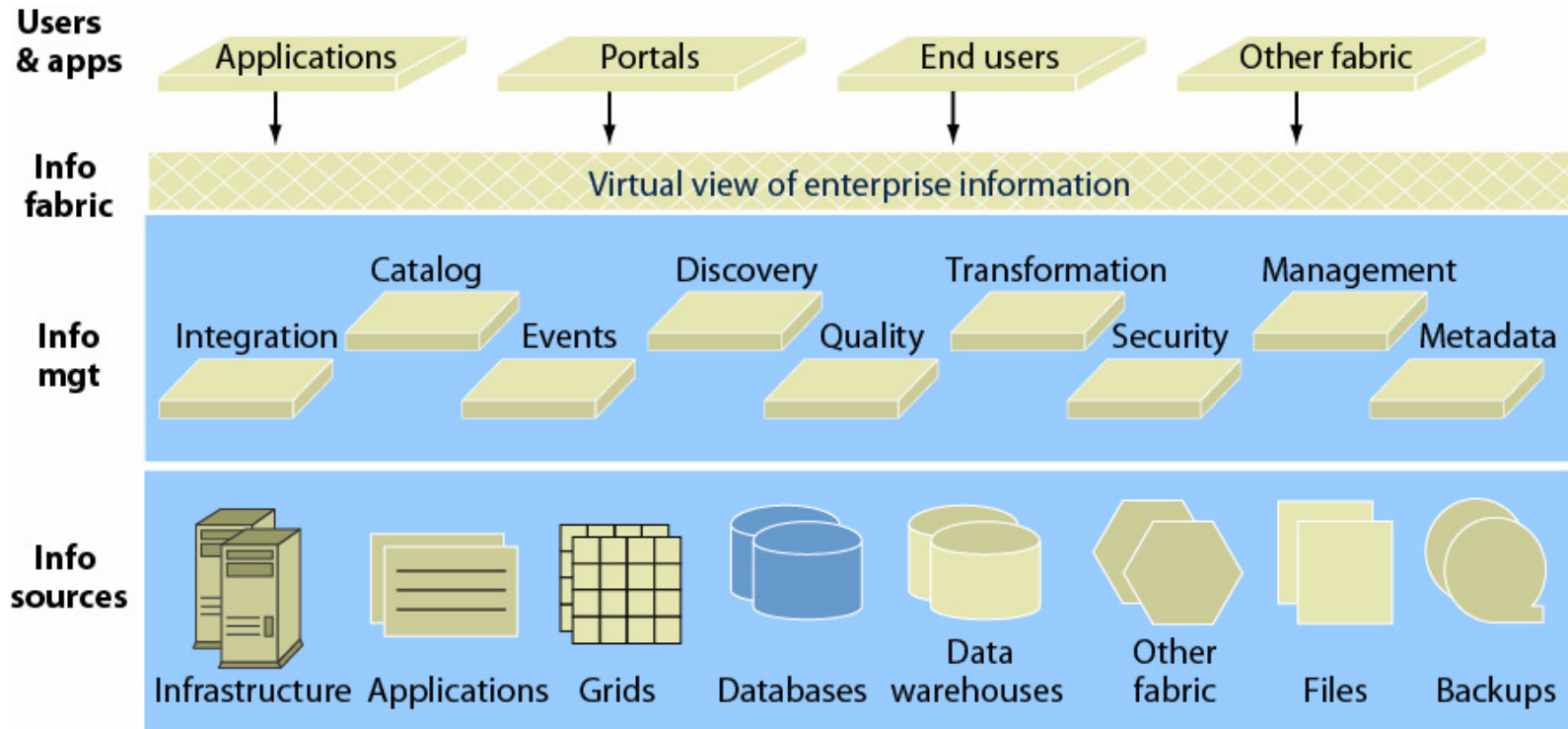
# **A New World of Data Management**

**Data Management in SOA**

# SOA Vision



# Logical Design



# Information Fabric Components

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## □ Information Fabric Components

- Service registry and discovery
- Integrated enterprise search
- Design-time metadata repository
- Distributed transaction management
- Distributed runtime metadata repository
- Distributed information access
- Information transformation and assembling
- Information quality
- Information security
- Distributed information cache

**Is the Information Fabric the DBMS of Computer Science 2.0?**

# Information Fabric Adoption

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## □ Strategies and Standards

- Data Services (SDO standard)
- Data Virtualization
- Information - as -a - Service (IaaS)

## □ Products: Service Oriented Access to data

- BEA AquaLogic Data Services Platform
- MetaMatrix
- Composite Software
- [Fedora Digital Repository System]

## □ Product Potential

- IBM
- Oracle
- Informatica
- GemStone Systems
- Microsoft
- Progress Software
- Sybase
- Tangosol
- Terracotta
- Xcalia
- Ipedo



# SOA Scale & Re-Use

---

## □ SOA Scale: in the future

- Large SOA CRM application ~2,000
  - User interactions
  - Business services
    - Fine grained: < 2K lines of C#
    - SOA Re-write of 2 applications: 60 + 36
    - Converge to one: reduce to 30
  - Infrastructure services
  - Data services, e.g., 1,000-1,200 major, 600 minor
- SOA Enterprise
  - Internal: ~1 million (e.g., above X ~5,000)
  - B2B: thousands
- SOA Web: ~ billions [10,000 WSDL-based Sept 2007]

## □ Reuse: Now

- Find 1 in 1,000

## □ Semantic Web Services

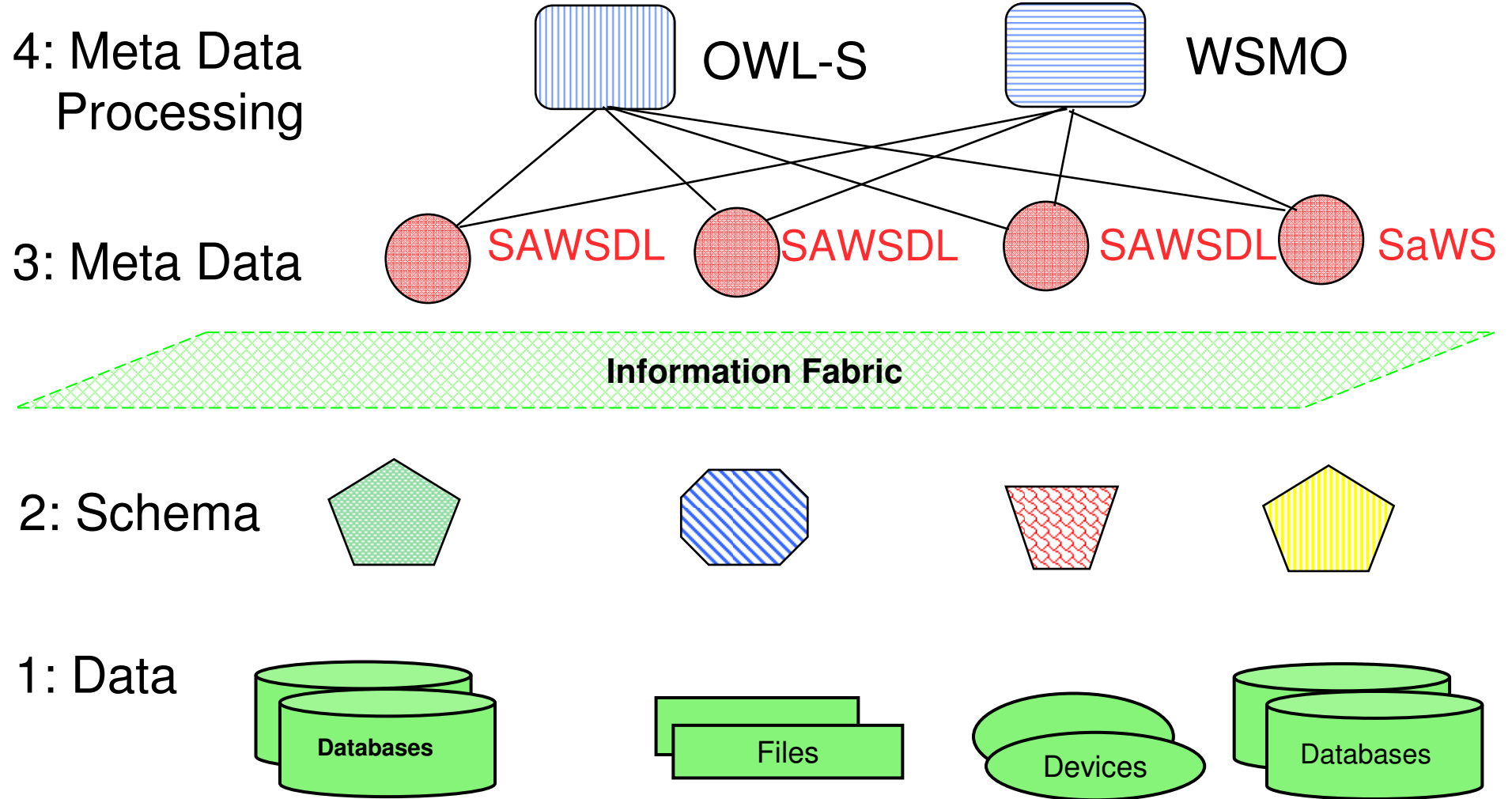
- Enrich Web Service descriptions: SAWSDL

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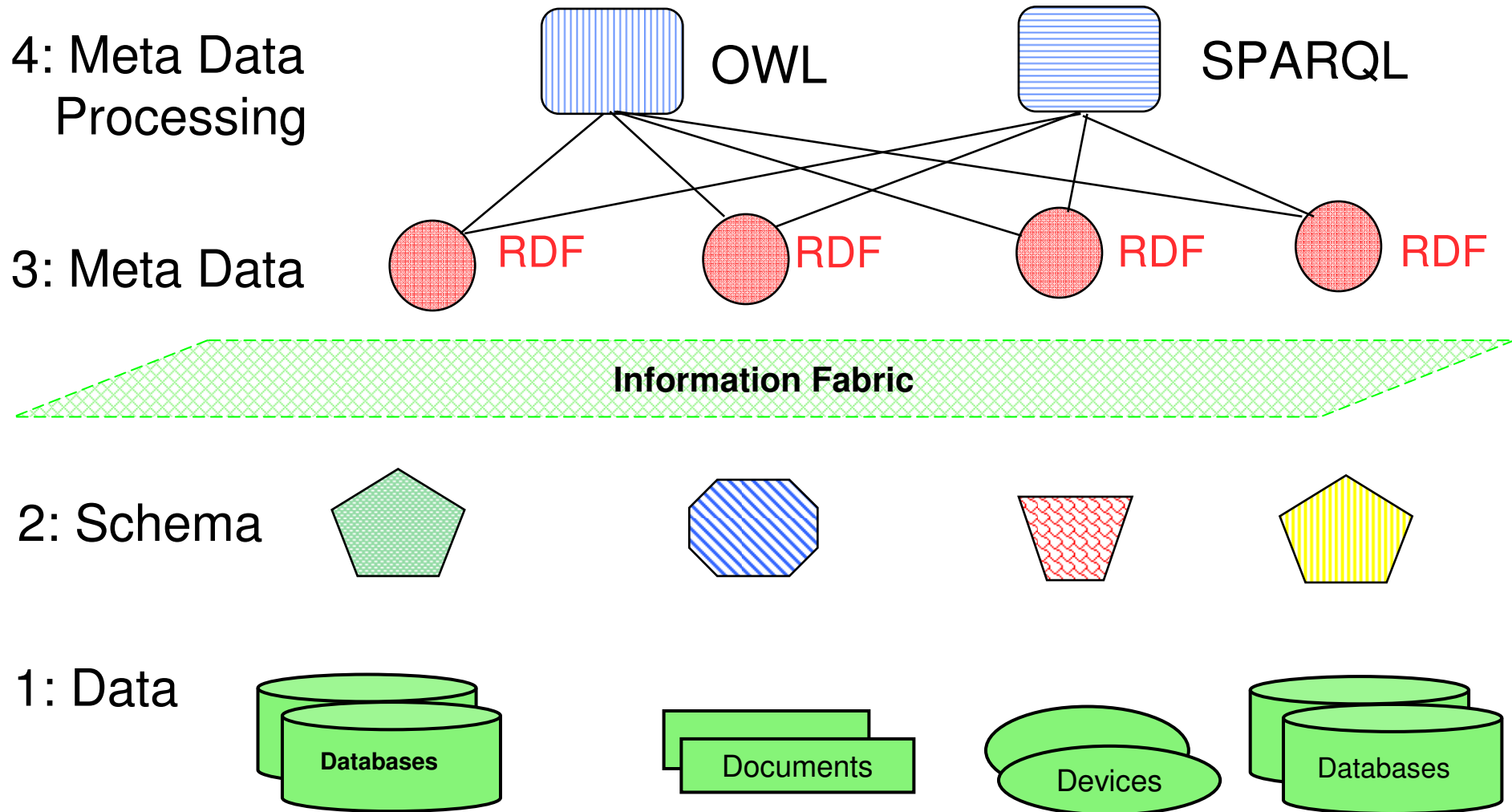
# **Semantic Technologies in Computer Science 2.0**

**Semantic Web Services**  
**Semantic web**

# Web Scale SOA Data Integration (SWS)



# Web Scale Data Integration (SW)



# Semantic Technologies

## Meta-data

- ❑ Process Languages
  - Business Process Execution Languages (BPEL)
  - BPLE For Web Services (BPEL4WS)
- ❑ Web / Web Service Description Languages
  - Resource Description Framework (RDF)
  - RDF schema (RDFS)
  - Web Ontology Language (OWL)
  - Web Ontology Language for Services (OWL-S)
  - Web Services Modeling Ontology (WSMO)
  - Web Services Description Language (WSDL)
  - Semantic enhancement of WSDL (WSDL-S)
  - Semantic Annotations for WSDL (SAWSDL)
- ❑ Ontology stores (RDF, OWL)
  - Triple stores
- ❑ Ontology tools, management, validation
  - RDF generators
  - Integrated Ontology Development Toolkit (IBM)
  - Unicorn (IBM) Semantic metadata discovery and management
  - Ontobroker, Ontobroker OWL (Ontoprise)
  - IE tools, mapping tools, ...
  - **Protégé**
  - **Solvent**
  - More @ [Simile.mit.edu](http://Simile.mit.edu)

## Processing & Architectures

- ❑ Query / Reasoning / Inference
  - SPARQL: Distributed query over heterogeneous, distributed web resources
- ❑ Execution Environments
  - BPEL4WS (service / process models)
  - WSMX (Web Service Modelling eXecution environment) WSMO reference implementation
- ❑ Semantic application development environments
  - Top Quadrant: TopBraid
- ❑ Domain Specific Ontologies

# Semantic Technology Adoption

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## □ 1990+ Domain-specific ontologies

- For large scale, complex information requirements: life sciences, healthcare, library, defense, government, energy, financial services, ...

## □ 2007: Industrial scale use

- Search, information access, data quality and assessment, e-discovery and compliance, and content evaluation
- Web resource descriptions: 2.3 million RDF web pages, 466 million triples (Sept 07)
- Social network tagging - FoaF, del.icio.us, flickr, MySpace, Slashdot, Wikipedia, Yahoo! Answers, YouTube, Zillow.com.

## □ 2017: Semantic Data and Semantic Web Applications

- Ontologies (RDF, OWL): scale, information integration, and data quality

## □ 2027: Semantic Web and Semantic Environments

# Vendor Implementations: Survey of Tools

## Triple Stores

- @Semantics RDFStore
- Franz Allegrograph
- IBM Boca
- Intellidimension RDF Gateway
- Northrop Grumman Tucana Suite
- Ontotext OWLIM
- OpenLink Virtuoso
- Oracle Database 10.2

## Enterprise Search and Collaboration

- OpenLink Semantic Web Data Spaces
- Radar Networks
- Siderean Seamark Navigator

## Reasoners

- RacerPro

## Middleware

- IBM WSSR
- Microsoft Connected Services Framework
- Ontology Works
- Ontoprise
- Oracle Fusion Middleware 11g
- Profium Semantic Information Router
- Software AG (webMethods)
- Thetus Publisher

## Metadata Tagging

- Adobe XMP & Aduna Metadata Server

## Development Environments

- Altova SemanticWorks
- HP Jena
- TopQuadrant TopBraid Composer

# Semantic Technology Adoption

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## □ SOA vendors proceeding cautiously

- Modest RDF, OWL support
  - Registry, repository
  - More?
- Experimenting with semantics
  - Customer demand, e.g., life sciences

## □ Goals

- Solutions
- Standardization
- Enterprise-class



# If it Works for SOA then ...

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- ❑ **Data Management**
  - DBMS - **semantic heterogeneity**
  - Data Warehouse
  
- ❑ **Meta-Data Management**
  - Metadata Management
  - Master Data Management
  
- ❑ **Data / Information Integration**
  - Extract, Translate and Load (ETL)
  - Enterprise Information Integration (EII)
  - Enterprise Information Management (EIM)
  
- ❑ **Content Management**
  - Web content management
  - Record management
  - Document management
  - Portals
  
- ❑ **Governance**
  - Policy management
  - Rules management
  - SLA management

# And ...

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## □ Application Integration

- Enterprise Application Integration (EAI)
- B2B Gateway
- Enterprise Service Bus (ESB)

## □ Process Integration

- Business Process Management (BPM)
- Business-to-Business Integration (B2Bi)

## □ Processes, Applications, and Information Integration

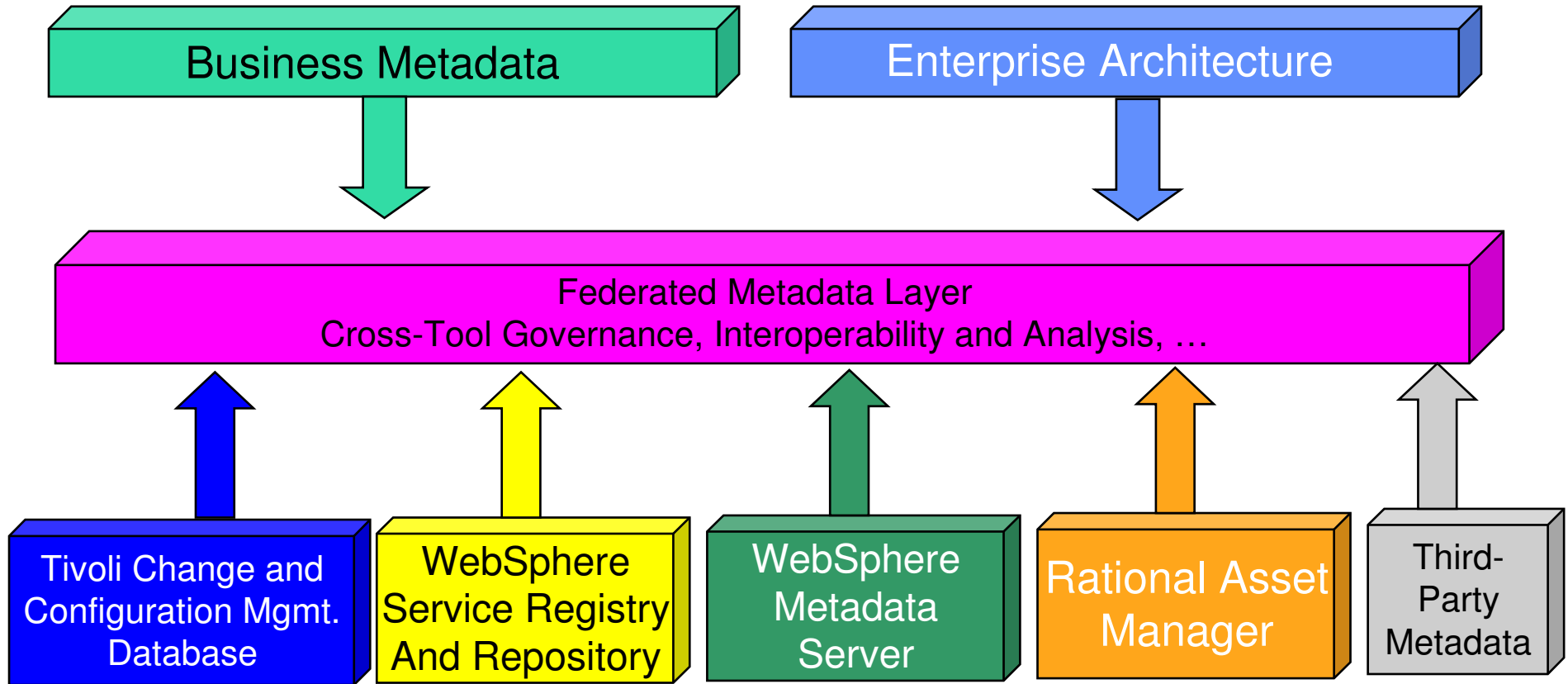
- Application Servers
- Application Server Platforms
- Application Platform Suites

## □ Enterprise Workplace

- Enterprise Search
- Collaboration
- Communication: E-mail, IM, ...
- Role-based Workspace
- Identity management

# Federating Metadata ...

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Source: IBM

# Conclusion



- ❑ **Wave of automation**
  - Scale
  - Growth
  - Complexity
  - Diversity
  - Trust
  
- ❑ **Computer Science 2.0**
  - Cloud computing
  - Service-orientation
  - Semantic Technologies
  
- ❑ **New World of Data Management**
  - Physical: wave of CS 2.0 data stores
  - Logical: Information Fabric
  
- ❑ **Database - Semantic Technology Collaboration for Integration**
  - Database: scale, data, information,
  - Semantic Technology: semantics

